

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF ILLINOIS**

MARY MIZERK,

Plaintiff,

v.

THE HAIR LOFT LTD,

Defendant.

COMPLAINT

Plaintiff Mary Mizerk, by and through the undersigned counsel, brings this action against Defendant The Hair Loft Ltd., an Illinois limited liability company for violations of the Americans With Disabilities Act, 42 U.S.C. § 12181, *et seq.* (the “ADA”) and its implementing regulations, and alleges as follows:

INTRODUCTION

1. Plaintiff brings this civil rights action against Defendant for failing to design, construct, and/or own or operate facilities that are fully accessible to, and independently usable by, persons with disabilities. Defendant has failed to remove architectural barriers at the business known as “The Hair Loft”, even though such removal is readily achievable.

2. The violations alleged in this complaint occurred at the restaurant known as “The Hair Loft”, located at 217 W. Huron St. 1st B, Chicago IL 60654.

3. Defendant’s failure to provide equal access to “The Hair Loft” violates the mandates of the ADA to provide full and equal enjoyment of a public accommodation’s goods, services, facilities, privileges, and advantages.

4. Defendant’s conduct constitutes an ongoing and continuous violation of the law. Defendant has failed to take any prompt and equitable steps to remedy the discriminatory barriers at their facilities.

5. Accordingly, Plaintiff seeks a declaration that Defendant's facilities violate federal law and an injunction requiring Defendant to make modifications to the facilities so that they are fully accessible to, and independently usable by, individuals with disabilities. Plaintiff further requests that the Court retain jurisdiction over this matter for a period to be determined to ensure that the Defendant continues to comply with the requirements of the ADA.

JURISDICTION AND VENUE

6. Jurisdiction of this Court arises under 28 U.S.C. §§ 1331. Jurisdiction of this Court arises under 28 U.S.C. §§ 1331. This action includes federal law claims brought pursuant to Title III of the Americans with Disabilities Act, 42 U.S.C. §§ 12181–12189. The Court has the jurisdiction to issue a declaratory judgment pursuant to 28 U.S.C. § 2201 and Fed R. Civ. P. 57.

7. Venue in this judicial district is proper because Defendant is located and transacts business within this judicial district and has sufficient contacts to be subject to personal jurisdiction in this judicial district, and because this is the judicial district in which the acts and omissions giving rise to the claims occurred.

PARTIES

8. Plaintiff Mary Mizerk is a resident of the city of Chicago, Illinois. Plaintiff Mizerk suffers from, and all times relevant hereto has suffered from, a legal disability as defined by the ADA, 42 U.S.C. § 12102(2).

9. Plaintiff Mary Mizerk suffers from osteoarthritis. She is substantially limited in performing several major life activities, including but not limited to walking and standing. She is required to use wheelchair for mobility. As a person with a disability, She has a personal interest in having full and equal access to places of public accommodation and to the goods, services, facilities, privileges, advantages or other things offered therein.

10. Defendant The Hair Loft, Ltd, an Illinois business corporation, is the lessee and operator of the real property and improvements which are the subject of this action, the business

“The Hair Loft”, a place of public accommodation within the meaning of the ADA, located at the street address of 217 W. Huron St. 1st B, Chicago IL 60654.

FACTUAL BACKGROUND

11. On or around June 6, 2015, Plaintiff Mizerk attempted to visit “The Hair Loft”, which is located approximately .3 miles from her apartment.

12. Upon arrival, Plaintiff Mizerk could not find an accessible public entrance into “The Hair Loft”. A step constituting a change in level of approximately six inches separated the public entrance from the sidewalk. No ramp alternative provided access for persons who use wheelchairs. A photograph in Exhibit A to this Complaint shows the change in level at the public entrance to “The Hair Loft”.

13. At the top of the step there was insufficient maneuvering clearance for a person in a wheelchair to open the door and enter “The Hair Loft”.

14. No signage indicated the presence or location of an accessible alternative entrance to “The Hair Loft”.

15. In light of the architectural barriers at “The Hair Loft”, Plaintiff Mizerk is deterred from visiting “The Hair Loft” in the future. Plaintiff Mizerk would like to be able to patronize “The Hair Loft”, but these architectural barriers deter her from doing so. She plans to return and patronize “The Hair Loft” when she learns that the premises have been made fully accessible to persons who use wheelchairs for mobility.

16. Plaintiff Mizerk attempted to access Defendants’ premises, but could not do so independently on a full and equal basis because of her disabilities, due to the physical barriers to access and violations of the ADA that exist at Defendant’s premises. As a result of Defendant’s non-compliance with the ADA, Plaintiff Mizerk cannot independently access the facilities and/or is excluded from full and equal enjoyment of the goods, services, privileges, advantages, and/or accommodations offered therein.

FACT ALLEGATIONS

17. Defendant has discriminated against Plaintiff Mizerk on the basis of her disabilities by failing to comply with the requirements of the ADA and the Americans With Disabilities Act Accessibility Guidelines (the “ADAAG”) with regard to “The Hair Loft”. A specific, though not exclusive, list of unlawful physical barriers and violations present at “The Hair Loft” which limit the ability of persons in wheelchairs to access the facilities and/or to enjoy the goods, services, privileges, advantages and/or accommodations offered therein on a full and equal basis, includes the following:

- a. The public entrance to “The Hair Loft” does not have sufficient level maneuvering clearance at the door, in violation of ADAAG 404.2.4.1. and 404.2.4.4.
- b. The route to the public entrance to “The Hair Loft” from the public sidewalk has a step approximately six inches tall with no ramped alternative, in violation of ADAAG 206.2.1, 403.4, and 303.2.
- c. To the extent that “The Hair Loft” has an accessible entrance, no signage at the inaccessible public entrance directed customers to the accessible entrance, in violation of ADAAG 216.6.

18. The above listing is not to be considered all-inclusive of the barriers and violations of the ADA encountered by Plaintiff Mizerk or which exist at “The Hair Loft”.

19. In order to fully remedy the discriminatory conditions, Plaintiff requires an inspection of “The Hair Loft” in order to photograph and measure all such barriers to access and violations of the ADA, the ADAAG.

20. Compliance with the ADA standards and the ADAAG is required by 42 U.S.C § 12182(b)(2)(A)(iv) because removal of architectural barriers is readily achievable. Compliance with the ADA standards and the ADAAG is readily achievable by Defendant due to the lack of difficulty and low cost of remedying the above-listed barriers. Some of the above-listed violations can be remedied through the same measures prescribed by federal regulation as examples

of modifications that are “readily achievable”, including, but not limited to, installing ramps. 28 C.F.R. § 36.304(b).

21. As a person with a disability, Plaintiff Mizerk has a personal interest in having full and equal access to places of public accommodation and to the goods, services, facilities, privileges, advantages or other things offered therein.

22. Without injunctive relief, Defendant’s failure to remove accessibility barriers will continue to cause injury to Plaintiff, who will continue to be deterred from patronizing the facility and will continue to be unable to independently access “The Hair Loft” and/or to enjoy the goods, services, privileges, advantages and/or accommodations offered therein on a full and equal basis, in violation of her rights under the ADA.

FIRST CAUSE OF ACTION

Violations of the Americans with Disabilities Act, 42 U.S.C. §§ 12101 *et seq.*

23. Plaintiff incorporates and realleges the above paragraphs.

24. Section 302(a) of Title III of the ADA, 42 U.S.C. §§ 12101 *et seq.*, provides:

No individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation by any person who owns, leases (or leases to), or operates a place of public accommodation.

25. Under Section 302(b)(1) of Title III of the ADA, it is unlawful discrimination to deny individuals with disabilities an opportunity to participate in or benefit from the goods, services, facilities, privileges, advantages, or accommodations that are equal to the opportunities afforded to other individuals.

26. Defendant has discriminated against Plaintiff and others in that they failed to make their place of public accommodation fully accessible to persons with disabilities on a full and equal basis in violation of 42 U.S.C. § 12182(a) and the regulations promulgated thereunder, including the ADAAG, as described above. Plaintiff Mizerk has been denied full and equal access to “The Hair Loft” and/or has been denied the opportunity to participate in or benefit from

the goods, services, facilities, privileges, advantages, or accommodations on a full and equal basis.

27. Defendant has failed to take any prompt and equitable steps to remedy their discriminatory conduct. Defendant's violations of the ADA and ADAAG are ongoing.

28. Defendant has failed to remove architectural barriers to full and equal access by Plaintiff Mizerk, even though removing the barriers is readily achievable.

29. Plaintiff Mizerk plans to visit "The Hair Loft" again in the near future. Plaintiff is without adequate remedy at law, has suffered and is suffering irreparable harm, and reasonably anticipates that she will continue to suffer irreparable harm upon her planned return visit to "The Hair Loft" unless and until Defendant is required to remove the physical barriers to access and ADA violations that exist at Defendant's place of public accommodation, including those set forth specifically herein.

30. This Court has authority under 42 U.S.C. § 12188 to grant Plaintiff injunctive relief, including an order requiring Defendant to make "The Hair Loft" readily accessible to and independently usable by individuals with disabilities to the extent required by the ADA and ADAAG, and/or to close "The Hair Loft" until such time as Defendant cures the access barriers.

31. Plaintiff has retained the undersigned counsel for the filing and prosecution of this action, and is entitled to recover reasonable attorneys' fees, litigation expenses and costs from Defendants, pursuant to 42 U.S.C. §§ 12205, 12117, and 28 C.F.R. § 36.505.

WHEREFORE, Plaintiff respectfully requests:

- a. That the Court issue a Declaratory Judgment that determines that Defendant's facilities, at the commencement of the instant suit, are in violation of Title III of the ADA, 42 U.S.C. § 12181, *et seq.*, and the relevant implementing regulations including the ADAAG.
- b. That the Court issue a permanent injunction, pursuant to 42 U.S.C. § 12188(a)(2) and 28 C.F.R. § 36.504(a) enjoining Defendant from continuing their discriminatory practices, including an order directing Defendant to make all readily achievable

ble alterations to their facilities so as to remove physical barriers to access and make their facilities fully accessible to and independently usable by individuals with disabilities to the extent required by the ADA; and also including an order requiring Defendant to make all reasonable modifications in policies, practices or procedures necessary to afford all offered goods, services, facilities, privileges, advantages or accommodations to individuals with disabilities on a full and equal basis.

- c. That the Court award Plaintiff her reasonable attorneys' fees, litigation expenses, and costs of suit pursuant to 42 U.S.C. § 12205 and 28 C.F.R. § 36.505, or as otherwise provided by law; and
- d. That the Court issue such other relief as it deems just and proper, and/or is allowable under Title III of the ADA.

DATED: January 13, 2016

/s/ John Steele
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